

8TH FINT/EIASM Conference 2014 on Trust within and between Organisations hosted by Coventry University

5th- 7th November 2014 – Techno Centre, Coventry University, Coventry, CV1 2TT

Wednesday 5 th November, 2014	
3.30 – 4.00	Welcome Tea/Coffee @ Refectory Registration@ Foyer of Techno Centre
4.00 – 4.30	Welcome from Vice Chancellor of Coventry University – Professor John Latham (CC1.3)
4.30 – 5.30	Invited Panel – <i>“How and why trust matters” reflections for those at the fore of enhancing International cohesion and co-operation (inc. sport), peace, community and social relations</i> (CC1.3)
5.45 – 6.45	Welcome Reception (Light Refreshments) @ Refectory
8.00 – 10.00	(Optional) Ghost Walk of Coventry – http://www.guidingyou.co.uk/modules/content/index.php?id=48 Cost £9.00 To register www.eventforce.net/cu/1831/register
	<i>*Please make your own dinner arrangements*</i>



	Thursday 6th November, 2014			
From 8.30	Additional Registration @ Foyer of Techno Centre Tea/Coffee @ Refectory			
9.00	Welcome by Chairpersons of FINT Prof Antoinette WEIBEL, University of St Gallen, Switzerland and Prof Denise Skinner, Coventry University			
9.15-10.45	Session 1 – Full conference papers			
	Room CC1.4: Trust, Cooperation, and Diplomacy (chair: W.S.Nazli)	Room CC1.8: Trust in Teams (chair: AM. Nienaber)	Room CC2.1: Revisiting the Conceptualization of Trust (chair: G.Dietz)	Room CC2.6: The Role of Trust in Customer and Client Relationships (chair: G. Mollering)
Paper 1	Trust-Building, Cooperation And Network Benefits Trust-Building, Cooperation And Network Benefits By: Gausdal Anne Haugen, Helge Svare, Guido Möllering	Trust And Distrust In Hybrid Virtual Teams: Perceptions Of Trustworthiness Across Subgroup Boundaries. By: Glaesener Katharina Marlen, Thomas Afflerbach	Configurations Of Trust In Peer Relationships At Work - Revisiting Cognition: And Affect-Based Trust. By: Iseke Anja	Misleading By Example: The Effects Of A Manager's Unfair Customer Treatment On Service Employee Performance And Trust. By: Evans Joel, Jennifer Anderson Stephen W. Gilliland

<p>Paper 2</p>	<p>International Trust And Public Diplomacy.</p> <p>By: Mogensen Kirsten</p>	<p>Ties That Lead To Trust: A Social Network Perspective On The Determinants Of Trust In Teams.</p> <p>By: Jones Stephen, Pri P Shah</p>	<p>Psychology And The Art Of Trust Maintenance.</p> <p>By: Williams Michele Liuba Belkin</p>	<p>Bifocal Trust In Medical Care Services As A Proactive Organizational Tool For Reducing Customer Aggressive Behavior</p> <p>By: Gur Amit, Shay S. Tzafrir, Simon L. Dolan</p>
<p>Paper 3</p>	<p>Street-Level Bureaucracy In Public Collaborations: The Trust-Building Challenge.</p> <p>By: Six Frederique, Hans Van Ees, Duco Bannink</p>	<p>Trust And Team Process Within Human Resource Management Systems.</p> <p>By: Kidron Aviv, Shay Tzafrir, Ilan Meshoulam</p>	<p>Diagnosing The Locus Of Trust: A Temporal Perspective For Trustee, Trustor, And Dyadic Influences On Perceived Trustworthiness</p> <p>By: Shah Pri, Stephen Jones</p>	<p>Identities, Roles And The Leap Of Faith.</p> <p>By: Mathews Martin</p>
<p>10.45-11.15</p>	<p>Break @ Refectory</p>			
<p>11.15-12.15</p>	<p>Keynote speech Prof. Roger Mayer, Professor of Management, Innovation & Entrepreneurship at North Carolina State University “Trust: Do you think there is a market for that?” (CC1.3)</p>			
<p>12.15-1.15</p>	<p>Lunch@ Refectory</p>			



1.15 - 2.45	Session 2 First cut papers				
	Room CC1.4: Trust Formation and Consumer Trust (chair: S.Sitkin)	Room CC1.3: Trust Violation and Repair (chair: D. Skinner)	Room CC2.1: Trust and Personality, Leadership and Teams (chair: D. Ferrin)	Room CC2.6: Trust in the Public Sector (chair: F. Six)	Room CC1.8: Context, Change and Trust at the Macro-level (chair: R. Priem)
Paper 1	Consumer's Retail-Brand Trust And Intentions To Purchase Credence Products By: Ducroux Sylvie	Trust Repair Through Reporting In The Banking Sector. By: Basel Jörn, Rolf Brühl,	Do You Trust Or Distrust Me? The Role Of Power In Assessing Others' Trust And Distrust. By: Giurge Laura M., Marius Van Dijke, Xue Zheng, David De Cremer	Blue Light Operation Centrals: Communities Of Trust. By: Ellingsen May-Britt, Prichard, Jane.S. Yngve Andersen	The Role of Context in Trust Research: Multidisciplinary the way Forward? By: Yeow Pamela, Tucker Danielle
Paper 2	Swift Trust In Virtual Services: A Construal-Level Perspective By: Green Teegan, Nicole Gillespie, Nicole Hartley	How Effective Are Social Accounts For Trust Repair? By: Max Kury	Personality And Trust. By: Sicora Robert	Accounting For Innovation: Inter-Organisational Trust In Developing Health And Social Care. By: Best Stephanie, Jan Myers	Management Change and Trust Discourse in the Transformation and Merger of Two University Organizations: Preliminary Findings of The Case Study. By: Karhapää Sari-Johanna, Savolainen Taina
Paper 3	To Trust Or Not To Trust: Exploring The Motivations Underlying Leader-Follower Trust Decisions. By: Legood Alison, Lisa Van Der Werff, Finian Buckley	The Role Of Trust In Global Outsourcing. By: Babin Ron, Kim Bates	Forging Paths Of Least Resistance: How Managers Integrate Their Efforts To Apply Organizational Controls And Demonstrate Their Trustworthiness. By: Long Chris	Working Title: Presumptive Determinants Of General 'Administrational' Trust And Distrust. By: Oomsels Peter, Geert Bouckaert	Trust Among Shifting and Competing Values: Relationships in Hybrid Organisations Spinning Out of the Public Sector. By: Lyon Fergus

<p>Paper 4</p>	<p>Trust Is For Doing: On Goals, Mind-Sets And Trust</p> <p>By: Johansen Svein Tvedt, Marcus Selart, Bjarne Espedal, Kjell Grønhaug</p>	<p>A Content Analysis Of Online Consumer Responses To Toyota’s Unintended Acceleration Crisis: Suggestions For Trust Repair.</p> <p>By: W S. Nazli, (Middle East Technical University - Turkey)</p>	<p>Team-Level Trust: A Systematic Literature Review Towards An Integrative Framework.</p> <p>By: Enache Catalina</p>	<p>The Nordic Welfare State And Institutional Trust – Do Migrants “Go Native”?</p> <p>By: Fersch Barbara, Karen N. Breidahl</p>	<p>Trust and the Location Decision of Multinational Firms in Europe.</p> <p>By: De Bliet Ruben, Burger M.J.</p>
<p>Paper 5</p>	<p>Building Store Loyalty Thought Trust And Satisfaction: The Moderating Role Of Culture</p> <p>By: Grosso Monica, Sandro Castaldo</p>	<p>Trust Crisis’ Antecedents In Politic, Political Parties And Politicians In A Transition Period: The Case Of Tunisia.</p> <p>By: Skandrani Hamida Malek Sghaier</p>	<p>An Investigation Into The Epistemological Approaches Of Leading Trust Researchers: Does It Matter?</p> <p>By: Isaeva Neve Alexandra Bristow Mark Nk Saunders Reinhard Bachmann</p>	<p>Three Dimensions Of Trust Based Leadership. A Case Study Of Trust Based Leadership In A Large Public Organization.</p> <p>By: Jagd Søren Tina Øllgaard Bentzen</p>	<p>Trust and Distrust in Mobile Health Monitoring Technologies in Organizational Networks.</p> <p>By: Celeste Cantu Alejandro</p>
<p>2.45 - 3.15</p>	<p>Break@ Refectory (huddle time included)</p>				

3.15 - 4.45	Session 3 Full conference papers			
	Room CC1.4: Trust In Employment Relationships (chair: A. Legood)	Room CC1.8: Trust Across Cultures And Within Unique Settings (chair: S. Castaldo)	Room CC2.1: Distrust, Trust Fragility, And Trust Maintenance (chair: . D. De Cremer)	
Paper 1	HRM And Trust In Employer Organization: Does Trust Managers Have A Role? By: Vanhala Mika	Trust Development In The Multicultural Context: The Case Of Finnish-Russian Business Relationships. By: Weck Marina	Surfing The Tsunamis: Exploring Trust And Distrust In The Context Of The UK's Public Sector. By: Searle Rosalind, Antoinette Weibel, Ann Marie Nienaber, Alison Legood, Deanne Den Hartog	
Paper 2	Trust Formation In Management Accountants By Managers – A Comparison Of Men And Women. By: Nitzl Christian, Bernhard Hirsch, Ulrike Marx	Trust Across Cultures: Implications Of Dignity, Face And Honor Logics. By Wasti Syeda Arzu, Ashley C. Fulmer Hwee Hoon Tan	The Dynamics Of Trust Protection And Preservation. By: Dietz Graham, Stefanie Gustafsson, Veronica Hope-Hailey, Rosalind Searle	
Paper 3	Effects Of Trust In Employment Relations On Employees' Attitudes And Intentions: A Multiple-Foci And Dynamic Trust Approach. By: Arnold Alexandra, Anja Feierabend	Trust And Destructive Leadership During International Military Operations: A Longitudinal Study. By: Fors Brandebo Maria, Gerry Larsson	The Fragility Of Trust In Interorganizational Relationships. By: Vanneste Bart, Onesun Yoo	

4.45 – 5.15	Break@ Refectory
5.15 - 6.45	Keynote speech Brig David Greenwood “Trust and Leadership– a two-way street?” (CC1.3)
7.00- 11.00	Conference Dinner@ St Mary’s Guildhall in Coventry ‘The finest medieval guildhall in the country’ http://www.stmarysguildhall.co.uk/



Friday 7th November, 2014

Friday 7 th November, 2014				
Session 4 - Full conference papers				
9.00 - 10.30				
	Room CC1.4: Trust, Control, And Technology (chair: J. L. Van Der Werff)	Room CC1.8: Trust In NGOs And Public Sector Organizations (chair: R. Searle)	Room CC2.1: Trust In Institutions (chair: A. Weibel)	Room CC2.6: Trust, Intrinsic Motivation, And Cognition (chair: . R. Priem)
Paper 1	Governance Of Highly Complex And Highly Ambiguous Tasks: Trust, Control And Intrinsic Motivation. By: Six Frederique, Katinka Lünemann, Duco Bannink	Interaction Between Trust And NGO Accountability. By: Dewi Miranti Kartika	Making Sense Of War And Peace: From Extreme Distrust To Institutional Trust In Aceh, Indonesia. By: Mogensen Kirsten	The Long And Short Of Feeling Trusted: Construal Level Affects The Effect Of Feeling Trusted On Cooperation. By: Van Houwelingen Gijsbertus Gerardus David De Cremer
Paper 2	The Game Changer: How Disagreement Between Subordinate Perception And Supervisor Intention Of Control Affects Subordinates' Trust Within Technical Field-Service Teams. By: Romeike Philipp Daniel, Ann-Marie Nienaber, Gerhard Schewe	Temporal Orientation, Inter-Organizational Fit, Relationship Management Capability, And Collaborative Performance Among International Humanitarian NGOs. By: Moshtari Mohammad	An Organizing Framework Of Trust In The Institutional Context. By: Hamm Joseph, Brian H. Bornstein	I Trust You And I Can, So Let's Do It! By: Kirsimarja Blomqvist, Anna-Maija Nisula

<p>Paper 3</p>	<p>Trust And Commitment In Ecosystems For NFC Services: Impact Of Technology And Partner Relations On Technology Implementation.</p> <p>By: Cantu Alejandro Celeste, Andreas Bockisch</p>		<p>Citizens' Trust In The European Commission: An Empirical Investigation Of Trust Determinants.</p> <p>By: Schafheitle Simon, David F. Wember, Antoinette Weibel</p>	<p>The Impact Of Different Levels Of Organizational Trust On Employees' Decision To Disclose Sensitive Information.</p> <p>By: Capell Ben, Shay Tzafir, Simon Dolan Guy Enosh</p>
<p>10.30-11.00</p>	<p>Break @ Refectory</p>			



11.00-12.00	Keynote speech George Hamilton, Chief Constable of Northern Ireland Police Service “Title TBC” (CC1.3)		
12.00-1.15	Lunch@ Refectory		
1.20 -2.50	Panel sessions		
	Room CC1.4: Trust And Organisations Panel (chair: R. Searle)	Room CC1.8: Teaching Trust (chair: G. Dietz)	Room CC2.1: Nordic Network (chair: L. Näslund)
2.50 -3.10	Break @ Refectory		

3.30 – 4.30	Session 5 Full conference papers			
	Room CC1.4: Trust and Performance (chair: C.Long)	Room CC1.8: Trust Deterioration and Repair (chair: F. Lyons)	Room CC2.1: Trust, Innovation and Creativity (chair: S. Sitkin)	
Paper 1	Quantitative Management Of Trust Relationships In Organizations. By: Sommerer Peter	The Behavioral Determinants Of Trust Deterioration In Negotiations. By: Kong Dejun Tony, Serena Lu, Donald L. Ferrin, Kurt T. Dirks	Trust As A Predictor Of Innovation Network Ties. By: Gillespie Nicole, Rahmat Shazi, John Steen	
Paper 2	Trust And Corporate Performance. By: Rothenberger Sandra, Florian Schmidt, Koen Tackx	We Can't Go On Together With Suspicious Minds: Forecasting Errors In Evaluating The Appreciation Of Denials. By: Reinders Folmer Chris, David De Cremer, Maarten Wubben, Madan Pillutla, Marius Van Dijke	Creativity and the Dual Role of Trust in Global Virtual teams By: Zander Lena, Olivia Kang, Peter Zetting, Audra I Mockaitis, Kendall Herbert	
Paper 3	Repairing Trust Via A Contract Enforcement Institution: Evidence From A Framed Field Experiment In A Peruvian Garment Cluster. By: Bird Matthew	Organizational Trust Repair Through Inaction: An Alternative Perspective. By: Siebert Sabina, Graeme Martin	The Mediation Effects of Trust and Contracts on Knowledge Exchange and Innovation. Evidence From The European Machine Tool Industry. By: Charterina Jon, Basterretxea Imanol, Landeta Jon	
4.30-5.30	Closing & Networking (see optional social details on next page)			

Saturday 8th November – please **book** and **pay** in advance via www.eventforce.net/cu/1831/register

Royal Shakespeare Company (RSC)* – Love’s Labour’s Lost (cost £35.00)

(please note you need to make your own travel arrangements to Stratford - organisers can provide further details on this)

Further details: <http://www.rsc.org.uk/whats-on/loves-labours-lost/>

**Places are limited*

The following activities are recommendations only and you need to book them yourself and make your own travel arrangements.

Howeve, please register your interest with us: www.eventforce.net/cu/1831/register

Warwick Castle (<https://www.warwick-castle.com/>)

Coventry Cathedral (<http://www.coventrycathedral.org.uk/visit-us/>)

Coombe Abbey Medieval Banquet (<http://www.coombeabbey.com/>)

Belgrade Theatre – Nutcracker Ballet (<http://www.belgrade.co.uk/event/moscow-ballet-la-classique-nutcracker-2014>)

Guy’s Cliffe <http://www.guyscliffehouse.co.uk/>



