

## FINT2014

Thursday 6<sup>th</sup> November

	Track 1	Track 2	Track 3	Track 4	Track 5
<b>Paper Session 1 0900-1030</b>	<b>Trust, Cooperation, and Diplomacy</b>	<b>Trust in Teams</b>	<b>Revisiting the Conceptualization of Trust</b>	<b>The Role of Trust in Customer and Client Relationships</b>	
<b>Session Chair</b>					
	Trust-Building, Cooperation and Network Benefits. <b>Anne Haugen Gausdal, (Buskerud and Vestfold University College - Norway) - Helge Svare, Guido Möllering</b>	Trust and Distrust in Hybrid Virtual Teams - Perceptions of Trustworthiness Across Subgroup Boundaries. <b>Marlen Katharina Glaesener &amp; Thomas Afflerbach</b>	Configurations of Trust in Peer Relationships at Work - Revisiting Cognition- and Affect- based Trust. <b>Anja Iseke, (University of Paderborn - Germany)</b>	Misleading by Example: the Effects of a Manager's Unfair Customer Treatment on Service Employee Performance and Trust. <b>Joel Evans, (Sungkyunkwan University - Korea) - Jennifer Anderson Stephen W. Gilliland</b>	
	International Trust and Public Diplomacy. <b>Kirsten Mogensen, (Roskilde University - Denmark)</b>	Ties that lead to trust: A Social Network Perspective on the Determinants of Trust In Teams. <b>Stephen Jones, (University of Minnesota - USA) - Pri P Shah</b>	Psychology and The Art of Trust Maintenance. <b>Michele Williams, Liuba Belkin</b>	Bifocal Trust in Medical Care Services as a Proactive Organizational Tool for Reducing Customer Aggressive Behavior. <b>Amit Gur, Shay S. Tzafir, Simon L. Dolan</b>	
		Trust and Team Process	Diagnosing The Locus of	Identities, Roles and the	

		Within Human Resource Management Systems. <b>Kidron Aviv, (The Max Stern Academic College of Yezreel Valley - Israel), Shay Tzafrir, Ilan Meshoulam</b>	Trust: a Temporal Perspective For Trustee, Trustor, and Dyadic Influences on Perceived Trustworthiness. <b>Pri Shah, (University of Minnesota/Carlson School of Management - USA), Stephen Jones</b>	Leap of Faith. <b>Martin Mathews, (University of Westminster - UK)</b>	
<b>1030-1100 BREAK</b>	Refectory				
<b>1100-1200 Keynote</b>	Prof Roger Mayer				
<b>1200-1315 LUNCH</b>	Refectory				
<b>Paper Session 2 1315-1445</b>	<b>Trust Formation and Consumer Trust</b>	<b>Trust Violation and Repair</b>	<b>Trust and Personality, Leadership and Teams</b>	<b>Trust in the Public Sector</b>	<b>Context, Change and Trust at the Macro-level</b>
<b>Session Chair</b>					
	Consumer's Retail-Brand Trust and Intentions to Purchase Credence Products. <b>Sylvie Ducroux, (School of Business and Management - France)</b>	Trust Repair Through Reporting in the Banking Sector. <b>Jörn Basel, (Kalaidos University of Applied Sciences - Switzerland), Rolf Brühl,</b>	Do You Trust or Distrust Me? The Role of Power in Assessing Others' Trust and Distrust. <b>Laura M. Giurge, Marius Van Dijke, Xue Zheng, David De Cremer</b>	Blue Light Operation Centrals: Communities of Trust. <b>May-Britt Ellingsen,( Norway), Jane. S. Prichard, (Senior Lecturer in Health Sciences, University of Southampton, UK), Yngve Andersen, (Researcher, Norut, Tromsø, Norway)</b>	The Role of Context in Trust Research: Multidisciplinary the way Forward? <b>Pamela Yeow, (Kent Business School - UK), Danielle Tucker</b>
	Swift Trust in Virtual Services: A Construal-level Perspective	How Effective are Social Accounts for Trust Repair?	Personality and Trust. <b>Robert Sicora</b>	Accounting for innovation: inter-organisational trust in	Management Change and Trust Discourse in the Transformation and

	<b>Teegan Green, (Queensland University - Australia), Nicole Gillespie, Nicole Hartley</b>	<b>Max Kury</b>		developing health and social care. <b>Stephanie Best, Jan Myers</b>	Merger of Two University Organizations: Preliminary Findings of The Case Study. <b>Sari-Johanna Karhapää, (University of Eastern Finland - Finland) - Taina Savolainen</b>
	To Trust Or Not To Trust: Exploring the Motivations Underlying Leader-Follower Trust Decisions. <b>Alison Legood, Lisa Van Der Werff, Finian Buckley</b>	The Role of Trust in Global Outsourcing. <b>Ron Babin, Kim Bates</b>	Forging Paths of Least Resistance: How Managers Integrate Their Efforts to Apply Organizational Controls and Demonstrate Their Trustworthiness. <b>Chris Long, (Georgetown University / The McDonough School of Business - USA)</b>	Working Title: Presumptive Determinants of General 'Administrational' Trust and Distrust. <b>Peter Oomsels, Geert Bouckaert</b>	Trust Among Shifting and Competing Values: Relationships in Hybrid Organisations Spinning Out of the Public Sector. <b>Fergus Lyon, (Middlesex University / Business School - UK)</b>
	Trust Is For Doing: On Goals, Mind-sets and Trust. <b>Johansen Svein Tvedt, (Harstad University College - Norway), Marcus Selart, Bjarne Espedal, Kjell Grønhaug</b>	A Content Analysis of Online Consumer Responses to Toyota's Unintended Acceleration Crisis: Suggestions For Trust Repair. <b>Wasti S. Nazli, (Middle East Technical University - Turkey)</b>	Team-level Trust: A Systematic Literature Review Towards An Integrative Framework. <b>Catalina Enache, (Jacobs University Bremen - Germany)</b>	The Nordic Welfare State and Institutional Trust – Do Migrants “Go Native”? <b>Barbara Fersch, (University of Southern Denmark - Denmark) - Karen N. Breidahl</b>	Trust and the Location Decision of Multinational Firms in Europe. <b>Ruben De Bliet, M.J. Burger</b>
	Building Store Loyalty Thought Trust and	Trust Crisis' Antecedents in Politic, Political Parties	An Investigation Into the Epistemological	Three Dimensions of Trust Based Leadership. A Case	Trust and Distrust in Mobile Health Monitoring

	Satisfaction: The Moderating Role of Culture. <b>Monica Grosso, Sandro Castaldo</b>	and Politicians in a Transition Period: The Case of Tunisia. <b>Hamida Skandrani, Malek Sghaier</b>	Approaches of Leading Trust Researchers: Does it Matter? <b>Neve Isaeva, Alexandra Bristow, Mark N.K. Saunders, Reinhard Bachmann</b>	Study of Trust Based Leadership in a Large Public Organization. <b>Søren Jagd, Tina Øllgaard Bentzen</b>	Technologies in Organizational Networks. <b>Alejandro Celeste Cantu</b>
<b>1445-1515 BREAK Including huddle time</b>					
<b>Paper Session 3 1515-1645</b>	<b>Trust in Employment Relationships</b>	<b>Trust Across Cultures and Within Unique Settings</b>	<b>Distrust, Trust Fragility, and Trust Maintenance</b>		
<b>Session Chair</b>					
	HRM and Trust in Employer Organization - Does Trust Managers Have a Role? <b>Mika Vanhala, (Lappeenranta University of Technology - Finland)</b>	Trust Development in the Multicultural Context: The Case of Finnish-Russian Business Relationships. <b>Marina Weck</b>	Surfing the Tsunamis: Exploring Trust and Distrust in the Context of the UK's Public Sector. <b>Rosalind Searle, (Coventry University - UK) , Antoinette Weibel, Ann Marie Nienaber, Alison Legood, Deanne Den Hartog</b>		
	Trust Formation in Management Accountants By Managers – A Comparison of Men and Women. <b>Christian Nitzl, (Munich University of the Federal Armed Forces -</b>	Trust Across Cultures: Implications of Dignity, Face and Honor Logics. <b>Syeda Arzu Wasti , (Sabanci University - Turkey), Ashley C. Fulmer, Hwee Hoon Tan</b>	The Dynamics of Trust Protection and Preservation. <b>Graham Dietz, Stefanie Gustafsson, Veronica Hope-Hailey, Rosalind Searle</b>		

	<b>Germany), Bernhard Hirsch, Ulrike Marx</b>				
	Effects of Trust in Employment Relations On Employees' Attitudes and Intentions: A Multiple-foci and Dynamic Trust Approach. <b>Alexandra Arnold, (University of Zürich - Switzerland), Anja Feierabend</b>	Trust and Destructive Leadership During International Military Operations: A Longitudinal Study. <b>Maria Fors Brandebo, (National Defense College of Sweden - Sweden), Gerry Larsson</b>	The Fragility of Trust in Interorganizational Relationships. <b>Bart Vanneste, (INSEAD - UK) - Onesun Yoo</b>		
<b>1715-1845 Keynote</b>	<b>Brig David Greenwood: "How the exercise of leadership and responsibility are fundamental in building and sustaining trust"</b>				
<b>1900</b>	<b>St. Mary's Guildhall Gala Dinner</b>				

Friday 7<sup>th</sup> November

Paper Session 4 0900-1030	Track 1	Track 2	Track 3	Track 4	Track 5
	<b>Trust, Control, and Technology</b>	<b>Trust in NGOs and Public Sector Organizations</b>	<b>Trust in Institutions</b>	<b>Trust Deterioration and Repair</b>	
<b>Session Chair</b>					
	Governance of Highly Complex and Highly Ambiguous Tasks: Trust, Control and Intrinsic Motivation. <b>Frederique Six, (Vu University Amsterdam - Netherlands), Katinka Lünemann, Duco Bannink</b>	Interaction Between Trust and NGO Accountability. <b>Miranti Kartika Dewi</b>	Making Sense of War and Peace: From Extreme Distrust to Institutional Trust in Aceh, Indonesia. <b>Kirsten Mogensen, (Roskilde University - Denmark)</b>	The Behavioral Determinants of Trust Deterioration in Negotiations. <b>Dejun Tony Kong, (University of Richmond – USA), Serena Lu, Donald L. Ferrin, Kurt T. Dirks</b>	
	The Game Changer: How Disagreement Between Subordinate Perception and Supervisor Intention of Control Affects Subordinates’ Trust Within Technical Field-Service Teams. <b>Philipp Daniel Romeike, (Muenster University - Germany), Ann-Marie Nienaber, Gerhard Schewe</b>	Street-level Bureaucracy in Public Collaborations: The Trust-building Challenge. <b>Frederique Six, (Vu University Amsterdam - Netherlands), Hans van Ees, Duco Bannink</b>	An Organizing Framework of Trust in the Institutional Context. <b>Joseph Hamm, (Michigan State University – USA), Dr. Brian H. Bornstein</b>	We Can’t Go On Together With Suspicious Minds: Forecasting Errors In Evaluating The Appreciation of Denials. <b>Chris Reinders Folmer, David De Cremer, Maarten Wubben, Madan Pillutla, Marius Van Dijke</b>	

	Trust and Commitment in Ecosystems for NFC Services: Impact of Technology and Partner Relations On Technology Implementation. <b>Alejandro Celeste Cantu, Andreas Bockisch</b>	Temporal Orientation, Inter-organizational Fit, Relationship Management Capability, and Collaborative Performance Among International Humanitarian NGOs. <b>Mohammad Moshtari, (Hanken School of Economics - Switzerland)</b>	Citizens' Trust in the European Commission – An Empirical Investigation of Trust Determinants. <b>Simon Schafheitle, (Konstanz University – Germany), David F. Wember, Antoinette Weibel</b>	Organizational Trust Repair Through Inaction: an Alternative Perspective. <b>Sabina Siebert, (University of Glasgow – UK), Graeme Martin</b>	
<b>1030-1100 BREAK</b>	Refectory				
<b>1100-1200 Keynote</b>	<b>Chief Constable George Hamilton</b>				
<b>1200-1320 LUNCH</b>	Refectory				
<b>1320-1450 PANEL</b>	Trust and Organisations panel	Teaching Trust -Dr <b>Graham Dietz</b>	Nordic Network		
<b>1450-1510 BREAK</b>	Refectory				
<b>Paper Session 5 1530-1630</b>	<b>Trust and Performance</b>	<b>Trust, Intrinsic Motivation, and Cognition</b>	<b>Trust, Innovation and Creativity</b>		
<b>Session Chair</b>					
	Quantitative Management of Trust Relationships in Organizations. <b>Peter Sommerer, (Canada)</b>	The long and Short of Feeling Trusted: Construal Level Affects The Effect of Feeling Trusted on Cooperation. <b>Gijsbertus Gerardus Van Houwelingen, David de</b>	The Mediation Effects of Trust and Contracts on Knowledge Exchange and Innovation. Evidence From The European Machine Tool Industry. <b>Jon Charterina, Imanol</b>		

		<b>Cremer</b>	<b>Basterretxea, Jon Landeta</b>		
	Trust and Corporate Performance. <b>Sandra Rothenberger, (Solvay Business School – Belgium), Florian Schmidt Koen Tackx</b>	I Trust You and I Can, So Let’s Do It! <b>Kirsimarja Blomqvist, Anna-Maija Nisula</b>	Trust as a Predictor of Innovation Network Ties. <b>Nicole Gillespie, (Queensland University - Australia) - Rahmat shazi (First Author), John Steen</b>		
	Repairing trust Via a Contract Enforcement Institution: Evidence From a Framed Field Experiment in a Peruvian Garment Cluster. <b>Matthew Bird</b>	The Impact of Different Levels of Organizational Trust on Employees' Decision to Disclose Sensitive Information. <b>Ben Capell, Shay Tzafir Simon Dolan, Guy Enosh</b>	Creativity and the Dual Role of trust in Global Virtual Teams. <b>Lena Zander, Olivia Kang Peter Zetting, Audra I. Mockaitis, Kendall Herbert</b>		
<b>1630-1730</b>	<b>CHILLOUT</b>				